

Docentia Privacy Policy

Last updated: July 2026

This policy describes how Docentia ("we", "us") collects, uses, and protects student and educator information when you use the Docentia platform (<https://docentia.ai>).

1. INFORMATION WE COLLECT

- Account data: name, email, role (student, teacher, district admin).
- Learning data: quiz responses, progress, mastery scores, writing samples.
- Technical data: authenticated session tokens, device/browser info, coarse usage analytics.
- We do not knowingly collect more personal information than is needed to deliver learning features.

2. HOW WE USE INFORMATION

- Deliver adaptive practice, feedback, and progress tracking.
- Provide teachers and district administrators with classroom-level reporting for students they are authorized to view.
- Maintain and improve the platform's reliability and safety.

3. WHAT WE DO NOT DO

- We do not sell student data.
- We do not use student data for advertising or ad targeting.
- We do not share student data with unrelated third parties.

4. FERPA-ALIGNED PRACTICES

Docentia is designed to support FERPA-aligned educational data handling. For district deployments, we operate under terms that reflect a school official or educational-purpose relationship where applicable.

5. COPPA

For any student under 13, we rely on the school or district to obtain required parental consent and to manage age-appropriate access. We minimize data collection for young learners.

6. SECURITY

- Data is encrypted in transit (TLS) and at rest.
- Access is enforced by role-based access control and Row-Level Security.
- Sensitive server operations are performed by privileged server-side code, not the browser client.

7. DATA RIGHTS

Students, parents, and district administrators may request access to, correction of, or deletion of student data by contacting us at info@docentia.ai. Requests tied to a district are processed with the district that owns the student relationship.

8. RETENTION

Learning data is retained for as long as the account is active or as required by the district agreement. Accounts and their data can be deleted on request.

9. SUBPROCESSORS

Docentia uses reputable cloud infrastructure and email providers to operate the platform. A current list is available on request at info@docentia.ai.

10. CHANGES

We will update this policy as our practices evolve. Material changes will be reflected on the Trust & Security page.

CONTACT

Privacy & security: info@docentia.ai

This document is maintained by Docentia. It describes Docentia's current practices and is not independent legal verification or certification by a third party.